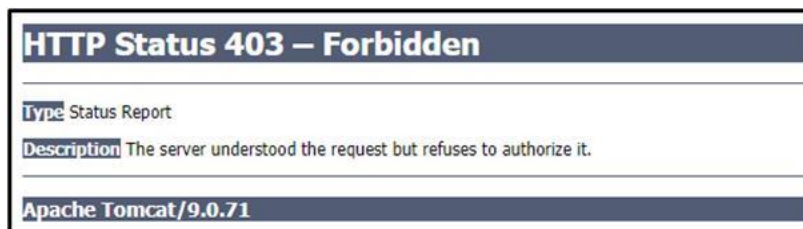


## Fix Broken Sakai Links in Canvas

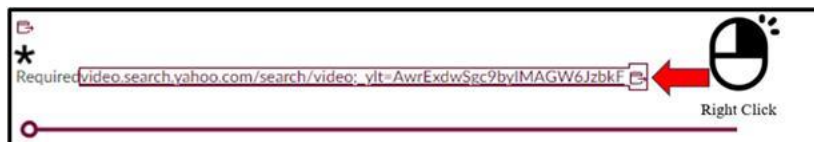
Issues may arise when a course has been migrated from Sakai to Canvas if links direct students back to content stored in Sakai. These links need to be reset to content stored within Canvas. Newer students do not have access to Sakai, so remaining Sakai-directed links will not work.

Part of the reason that it's so easy to miss these links is that for faculty and migration staff these links will work. Migration staff had to be given access to the Sakai content they were migrating and so that will work. Faculty generally still have access to the Sakai content they created and so faculty will also see that content when clicking these links in the Canvas course. Effective June 30, 2024, nobody will have access to Sakai.

Students will see the message that they're trying to access forbidden content. That's a good indicator that this is the problem that they're facing and that it can be fixed with the following steps.



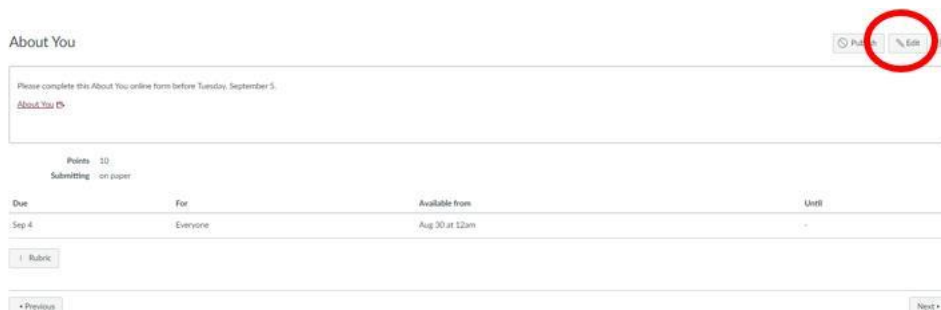
First, log in to the Canvas course and check the linked content. Do this by navigating to the page, finding the link that the students are indicating is a problem, right clicking it, and opening it at a new tab or a new browser window.



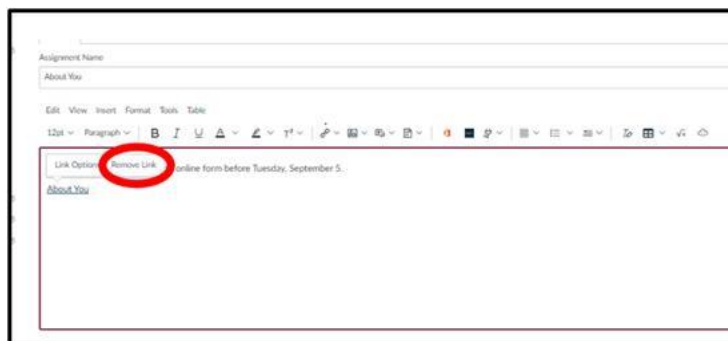
As an instructor, this likely brings up the appropriate material. Look at the URL in the top of the browser. Check the beginning of the address, look for online.csc.edu. That's a good indicator that students can't access this material because online.csc.edu is the website for Sakai.



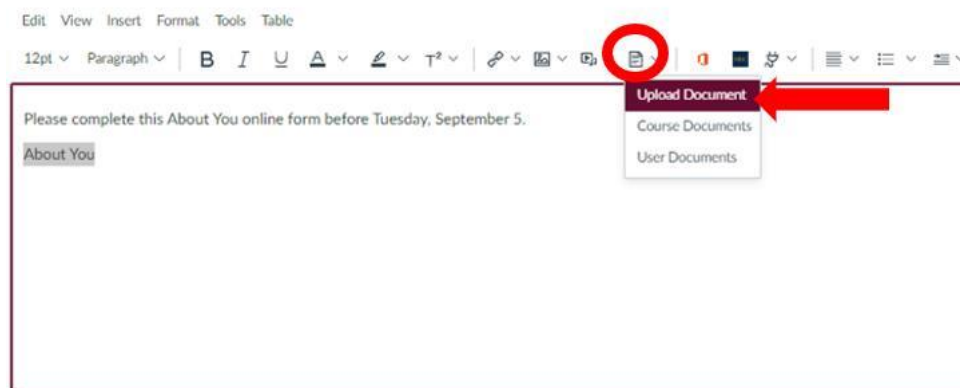
To fix this issue, go to Edit to bring up the Rich Content Editor.



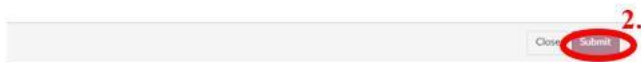
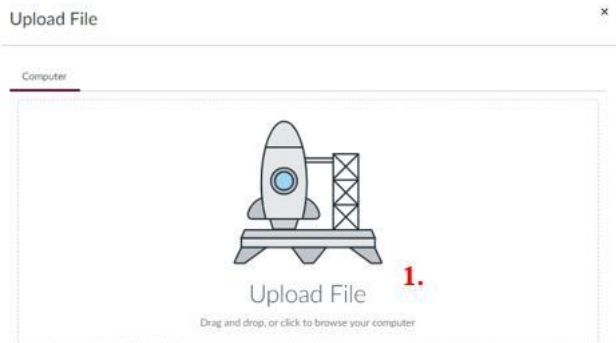
Within the editor, find the link that has the problem. Click on it. It will bring up a pop-up window. Click **“Remove Link.”**



Now the students won't be directed to Sakai anymore. The next step is to direct them to the indicated content in Canvas. This is done by using document tool within the nearest content editor.



Upload the document from your computer.

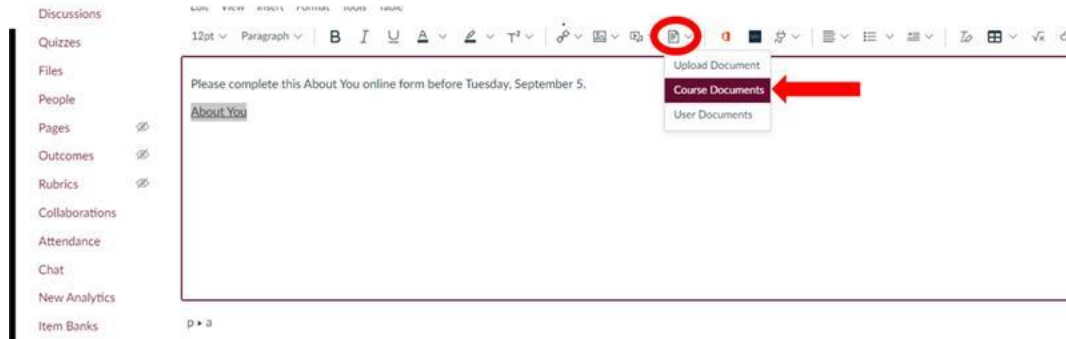


The new material is now saved in Canvas. Make sure to click “**Save**” on the Rich Content Editor page.

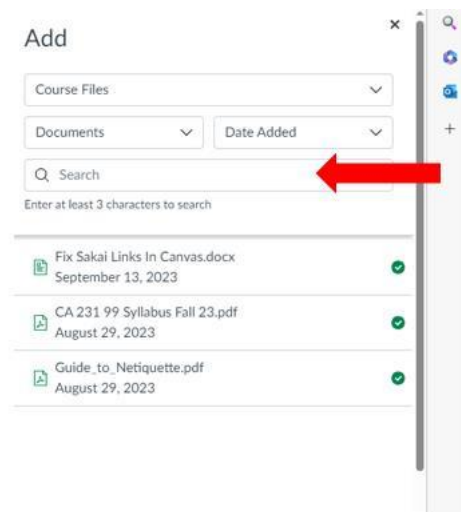


While the above method is a quick way to remedy the situation, it does risk creating multiple copies of the same document in the Canvas course files which can be confusing later for the instructor.

The process below will demonstrate uploading and accessing a course document/file that is already stored in the Canvas course Files section but didn't get linked on the published page. In the Rich Content Editor within the page in question, click on the document tool and select **“Course Documents.”**



This will bring up a menu that will contain all course files by default. Using the search option in the files list will help find the needed document in the larger listings.



Once the required document is located within the list, click on it and that will create a link on those words in the Rich Content Editor. Be sure to click **“Save”** in the Rich Content Editor after linking the document.