

new eagle

Student Handbook 2020-21

Your guide to success at CSC



**CHADRON
STATE COLLEGE**

20-21

Welcome

Dear Student,

From the moment you first set foot on campus as a freshman, until you toss your cap into the air after you graduate, you will be surrounded by people dedicated to making your time at Chadron State College both rewarding and enjoyable.

Our dedicated and passionate faculty will prepare you to excel, as evidenced by the frequent recognition and awards our graduates receive in their fields. Our alumni around the country speak highly of the quality of the education they received at Chadron State and of their experiences here. Each fall, many of our alums return for homecoming to renew old acquaintances, and to recall a very special time in their lives.

For the undergraduate students in Fall 2019, students came from 42 states and Puerto Rico, and 19 countries were represented. Many of our students reside on our beautiful campus and enjoy the traditional college experience and many others come to us through our comprehensive distance learning opportunities from their homes around the state and country.

We recognize the college experience is more than a classroom. Our beautiful campus, located in northwestern Nebraska, is set among splendid buttes, pine-covered hills and grassy plains, and is steeped in the small-town atmosphere of Chadron, Nebraska. A host of extracurricular activities are designed to challenge and enrich your life and your college experience. Our many athletic programs, including NCAA Division II sports in the Rocky Mountain Athletic Conference, intramurals, and club sports provide you with an avenue to participate if you aspire to be a student athlete or a welcome diversion from your studies as you cheer from the stands with your friends.

If I had to pick one word to describe Chadron State College, it would be vibrant—the academic programs, the faculty, the support staff, the athletic programs, the campus life and our alumni are all vibrant. Welcome to Chadron State College!

Dr. Randy Rhine

President, Chadron State College

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Administrative Directory

Randy Rhine, President

Sparks Hall, Room 218 (308) 432-6201

rrhine@csc.edu

James Powell, Vice President for Academic Affairs

Sparks Hall, Room 223 (308) 432-6203

jpowell@csc.edu

Kari Gaswick, Vice President for Administration & Finance

Sparks Hall, Room 226 (308) 432-6202

kgaswick@csc.edu

Jon Hansen, Vice President for Enrollment Management, Marketing, and Student Services

Crites Hall, Room 335 (308) 432-6231

jhansen@csc.edu

Alaric Williams, Dean – School of Professional Studies & Applied Sciences

Miller Hall, Room 218 (308) 432-6330

awilliams@csc.edu

James Margetts, Dean – Essential Studies and the School of Liberal Arts

Old Admin, Room 232A (308) 432-6246

jmargetts@csc.edu

Wendy Waugh, Dean – Graduate Studies and the School of Business, Mathematics, and Science

Burkhiser, Room 214 (308) 432-6359

wwaugh@csc.edu

Sherry Douglas, Associate Vice President for Student Services

Crites Hall, Room 220 (308) 432-6230

sdouglas@csc.edu

Phone Directory for Frequently Called Offices

Admissions Office (308) 432-6263

Athletics (308) 432-6344

Business Office (308) 432-6240

Housing and Residence Life (308) 432-6466

Information Technology Help Desk (308) 432-6311

Library (308) 432-6271

Records Office (308) 432-6221

START Office (308) 432-6061

(Advising and Financial Aid)

Mission Statement

<https://www.csc.edu/about/accreditation/>

Equal Opportunity Statement

Chadron State College is an equal opportunity institution. Chadron State College does not discriminate against any student, employee or applicant on the basis of race, color, national origin, sex, sexual orientation, gender identity, disability, religion, or age in employment and education opportunities, including but not limited to admission decisions. Colleges receiving federal funding, like PSC, are required by Title IX of the Education Amendments of 1972 and 34 CFR Part 106 to not discriminate on the basis of sex in their educational programs or activities, including admission and employment. Inquiries about the application of Title IX or 34 CFR Part 106 may be referred to the College's Title IX Coordinator or to the Assistant Secretary of the U.S. Department of Education, Office for Civil Rights, who can be contacted at 1-800-421-3481 and ocr@ed.gov.

The Board of Trustees of the Nebraska State Colleges is committed to providing an environment in which all students who participate in CSC programs and activities can work together in an atmosphere free from unlawful discrimination, including harassment, and/or Sexual Harassment. CSC will take appropriate action to prevent, correct, and discipline behavior that is found to violate Board policies and principles of equal opportunity and access.

The College has designated the individuals below to coordinate the College's non-discrimination efforts to comply with regulations implementing Title II of the Americans with Disabilities Act, Titles VI and VII of the Civil Rights Act, Title IX, of the Education Amendments of 1972, the Age Discrimination Act of 1975, and Section 504 of the Rehabilitation Act.

Inquiries regarding non-discrimination policies and practices and reports regarding discrimination or harassment may be directed to one of the Compliance Coordinators. Reports or inquiries regarding Title IX Sexual Harassment or Sex Discrimination may be directed to the Title IX Coordinator. Any person may report Sex Discrimination, including Sexual Harassment (whether or not the person reporting is the person alleged to be the victim of conduct that could constitute Sex Discrimination or Sexual Harassment) in person, by mail, by telephone, by email, or any other means that results in the Title IX Coordinator receiving the person's written or verbal report. A report can be made at any time.

Anne DeMersseman
Title II, VI, VII and Section 504 Compliance Coordinator
Chadron State College
1000 Main Street
Chadron, NE 69337
(308) 432-6224

Ted Tewahade
Title IX Coordinator
Chadron State College
1000 Main Street
Chadron, NE 69337
(308) 430-0980
titleixcoordinator@csc.edu

Board Policy 3020 sets forth CSC's Grievance Policy and Procedures for addressing Sexual Harassment, including what students should do if they have been victims of Sexual Harassment, how a student, or others reporting on behalf of a student, may report or file a formal complaint of Sexual Harassment, and how CSC will respond.

Sexual Harassment is prohibited by law and by Board policy and CSC will not tolerate it in any form, including, but not limited to, Quid Pro Quo Harassment; Severe, Pervasive, and Objectively Offensive Unwelcome Conduct; Sexual Assault; Stalking; Dating Violence; and, Domestic Violence. A student alleged to have committed Sexual Harassment can be disciplined under the Code of Student Conduct and or prosecuted under Nebraska criminal statutes. 3020 can be found at: [NSCS Board Policy 3020](#)

Board Policy 3021 prohibits unlawful discrimination based on students' race, color, religion, national origin, disability, age or any other class protected by applicable federal, state or local law. A student alleged to have committed unlawful discrimination or harassment can be disciplined under the Code of Student Conduct and/or prosecuted under Nebraska criminal statutes. Additional Board Policies and Collective Bargaining Agreements, also apply to employees alleged to have committed unlawful discrimination or harassment. Board Policy 3021 can be found at: [NSCS Board Policy 3021](#)

Board Policy 5007 prohibits unlawful discrimination of employees, job applicants, or visitors by employees or students based on race, color, religion, sex, sexual orientation, gender identity, disability, age, marital-status, national origin and any other categories protected by federal, state, or local law. Additional Board Policies and Collective Bargaining Agreements, also apply to employees alleged to have committed unlawful discrimination or harassment. Board Policy 5007 can be found at: [NSCS Board Policy 5007](#)

Board Policy 5011 sets forth CSC's Grievance Policy and Procedures for addressing Sexual Harassment, including what employees should do if they have been victims of Sexual Harassment, how an employee, or others reporting on behalf of an employee, may report or file a formal complaint of Sexual Harassment, and how CSC will respond. An employee alleged to have committed Sexual Harassment can be disciplined and/or prosecuted under Nebraska criminal statutes. Additional Board Policies and Collective Bargaining Agreements, also apply to employees alleged to have committed Sexual Harassment. Board Policy 5011 can be found at: [NSCS Board Policy 5007](#)

I. Introduction

The Chadron State College Student Handbook is available in print as well as online to provide students with a guide to current policies, practices, and activities of the campus. It is not meant to serve as the ultimate authority concerning these matters, as Nebraska State College System Board of Trustees policies are updated on a continual basis, and practices and activities are reassessed periodically. Please refer to the Board of Trustees Policy Manual online at www.nscs.edu/policy-manual and to Mr. Jon Hansen, Vice President for Enrollment Management, Marketing, and Student Services, for clarification of any material found in the Chadron State College Student Handbook.

Academic Calendar (Fall 2020)

Classes begin for 15-week and 1st 7-week sessions	August 17
Last day to add courses for 1st 7-week session	August 19
Last day to add courses for 15-week session/Last day to drop courses for 15-week and 1 st 7-week session	August 21
15-week and 1 st 7-week PAYMENT DEADLINE	August 30
Labor Day Holiday	September 7
Last day to withdraw from 1 st 7-week session	September 11
Classes end for 1 st 7-week session	October 2
Classes begin for 2 nd 7-week session	October 5
Last day to add courses for 2 nd 7-week session	October 7
Last day to drop courses for 2 nd 7-week session	October 9
Last day to withdraw from 15-week session	October 16
2nd 7-week PAYMENT DEADLINE	October 18
Last day to withdraw from 2nd 7-week session	October 30
Spring/May Graduation Application Deadline	November 13
Final Exams Week	November 23-25
Classes end for 15-week and 2nd 7-week sessions	November 25
December Commencement	December 18

Academic Calendar (Spring 2021)

Classes begin for 16-week and 1st 8-week sessions	January 11
Last day to add and/or drop courses for 16-week and 1st 8-week	January 15

session	
16-week and 1 st 8-week PAYMENT DEADLINE	January 18
Last day to withdraw from 1st 8-week session	February 10
Summer Graduation Application Deadline	March 1
Classes end for 1st 8-week session	March 5
Midterm Break	March 8-12
Classes begin for 2nd 8-week session	March 15
Last day to add and/or drop courses for 2nd 8-week session	March 19
2 nd 8-week PAYMENT DEADLINE	March 28
Last day to withdraw from 16-week session	April 2
Last day to withdraw from 2 nd 8-week session	April 14
Fall/December Graduation Application Deadline	April 15
Spring Break	April 5
Final Exams Week	May 4-7
Classes end for 16-week and 2nd 8-week session	May 5
May Commencement	May 8

II. Services and Resources

Bookstore

Chadron State College's book provider is MBS Direct. For course material needs, [visit the online book store](#). The online bookstore will buy and sell new and used books that will be shipped directly to your home or on-campus address. If you want to purchase CSC apparel and gifts, the Eagle Game Day store is located in the Student Center.

Business Office

Phone: (308) 432-6240

Crites Hall 115

In the Business Office you can obtain billing information, payment and refund information, make payments using cash, check, or money order, and pick up student refund checks, parking stickers, etc. Students are able to make payments online through their MyCSC portal using MasterCard, Visa, American Express, Discover, or electronic check. All domestic debit/credit card payments are subject to a 2.75%

convenience fee and all international debit/credit card payments are subject to a 4.25% convenience fee. There are no convenience fees associated with the use of electronic check payments. Additional information is available on the CSC website:

<http://www.csc.edu/businessoffice/index.csc>.

Career & Academic Planning Services

Phone: (308) 432-6388

King Library 200-1

Career and Academic Planning Services provide typical career services, facilitate academic internships, and conduct career and major exploration activities. Specifically, the following services are available:

Resume and cover letter writing assistance

Interviewing and Job-seeking techniques

Posted vacancies for internship and career opportunities

Facilitation and monitoring of for-credit, academic internships

Career fairs and hiring events

Frequent programs for student development

Career and major exploration tools and activities

Credential file development and maintenance

Childcare

Phone: (308) 432-6379

The Child Development Center Laboratory is located in the Burkhiser Building 212

The CSC Child Development Center Laboratory has been in existence since 1972 on the Chadron State College campus. The Laboratory serves as an educational program for the purpose of “educating educators” who care for and about young children.

The Laboratory provides a high quality, developmentally appropriate, active learning experiences for families with children between the ages of 2 and 9, of all ability levels.

All children are eligible to attend the Laboratory regardless of income status, race, religion, origin, cultural background, gender, residence, ability or family status.

The Laboratory is state licensed by the Nebraska Department of Health and Human Services, and nationally accredited by the National Association for the Education of Young Children. For more information, contact Lona Downs at (308) 432-6379.

Computing and Technology

Information Technology Help Desk

Phone: (308) 432-6311

Library Learning Commons

The Chadron State College Department of Information Technology provides and maintains technology resources available to students. Resources include high-speed network access over wired ports in residence hall rooms, wireless access campus-wide, general and specialized computer labs, the CSC Online learning management system, and Zoom video conferencing.

General-use computer labs are dedicated to all currently-enrolled students and provide standard software such as Word, Excel, Power Point, and Internet access, as well as printers.

Refer to the [Computer Lab Directory](#) on the Information Technology Services web site for a list of labs, locations and number of computers.

Wireless Accessibility

Students may connect their personal, wireless-ready device(s) to CSC's public network. Each student may connect up to three devices on the network.

Electronic Library Resources

The King Library provides convenient access to an electronic database of books and reference materials available from Nebraska state colleges and universities. Access to the catalogs can be obtained via www.csc.edu.

Policies Related to Technology

Refer to NSCS Board Policy 7003 and the CSC [Information Technology Policies](#) page for a complete listing of Information Technology policies.

Counseling Services

Phone: (308) 432-6232

Crites Hall rooms 339 and 342

Counseling services – free of charge and confidential – are available to all CSC students through the Health Services office (Crites Hall room 344; 308-432-6232). Licensed counselors are available to help students with mental health problems such as anxiety and depression, and difficult life situations such as relationship problems, loss and grief, making important decisions, and making positive behavior changes. Counseling can build self-understanding and self-esteem and enhance one's ability to

make wise and responsible life choices. Counselors also provide education classes for students who have been caught in violation of the College's policies regarding alcohol and other drugs.

Students can access counseling services by contacting the Health Services office. Walk-ins are welcome; however, the counselors may be busy with other scheduled commitments. In the case of a life-threatening emergency, call 9-911 (from on-campus phones) or 911 (from off-campus phones).

(Project Strive/TRiO also provides a counselor for students. See p. 20 for information.)

Disability Services

Phone: (308) 432-6467

Library Learning Commons, 201

In accordance with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 and amendments, Chadron State College is committed to providing learning and other opportunities for all students so they may achieve their academic goals. Through the Disability Services office, the College seeks to ensure equal access to the education, programs, and services of the College for all students. Reasonable accommodations may be provided to enable students with disabilities to learn, to receive information, to demonstrate learned information, and to benefit from the programs and services of the College.

Students requesting reasonable accommodations must submit to the Disability Services office (Library Learning Commons, Office 201) documentation from a qualified professional that verifies the student's disability. To support the student's request for accommodations, documentation must include: 1) a clear statement of diagnosis, 2) a description of the effect of the disability on the student's academic (or other) performance, and 3) recommended accommodations. The College reserves the right to have the student's documentation reviewed by appropriate professionals and to request additional documentation or evaluation in order to verify the student's need for reasonable accommodations.

The accommodation process is interactive and requires the student's full participation. When the student's disability is adequately documented, the Disability Services office will prepare official memos about the student's need for reasonable accommodations and give them to the student. The student will then deliver the memos to his or her professors or other College officials and discuss with them how best to implement the accommodations.

Specialized Software for Individuals with Text-Related Disabilities

A computer system is available on the first floor of the King Library Learning Commons for use by students with text-related disabilities or difficulties. Software includes Kurzweil 3000, which allows students to create audio files of printed material.

Chadron State College does not discriminate on the basis of a disability. Students are encouraged to visit with the College's disability compliance coordinator should the need arise. ([Equal Employment Opportunity Policy](#)) or contact:

Associate Vice President of Human Resources

Chadron State College

1000 Main Street

Chadron, NE 69337

(308) 432-6224

Or

Vice President of Enrollment Management, Marketing, & Student Services

Chadron State College

1000 Main Street

Chadron, NE 69337

(308) 432-6280

Accommodations for Lactation or Breast-Feeding

CSC is committed to supporting students who are breast-feeding or expressing breast milk and will provide students with the necessary accommodations to ensure that they have equal access to education while breast-feeding or expressing breast milk.

Any student may request a reasonable accommodation with respect to breast-feeding/expressing breast milk needs. CSC has designated room number 224 in Burkhiser Technology (BRK 224) and room number 010 in Crites Hall to be available for breast-feeding/expressing breast milk.

BRK 224 is available during Burkhiser building hours, 6:30 am – 10:00 pm Monday - Friday.

Crites Hall 010 is available during Crites Hall building Hours, 7:30 am – 5:00 pm Monday – Friday.

Both are clean, secure, and private rooms with:

Comfortable seating

Electrical outlets near chairs

Refrigerator to store breast milk while on campus

Each individual is responsible for proper storage of milk using the refrigerator provided or a personal storage cooler. When storing milk in the refrigerator, mothers should label all milk with their name and the date it was collected, so it will not be inadvertently confused with another person's milk. **Milk must be removed from the refrigerator before leaving campus each day.** Each individual utilizing BRK 224 or Crites Hall 010 must bring all supplies needed (e.g. breast pump, storage bags, cleaning supplies).

Requests for room scheduling should be directed to (308) 432-6359. Requests for accommodations should be directed to the Disability services coordinator (432-6467, Library Learning Commons, Room 201).

[Emergency Services](#)

Contacting Campus Security

The Security Office is located in the Physical Facilities building (Office 102) in the southwest corner of campus. If you need assistance, security can be contacted at this address or by calling 432-6037 or 308-360-1887. If you need additional assistance in reporting a crime you may call the Chadron Police Department at 432-0510. In cases of EMERGENCY call 9-911 (from on-campus phones) or 911 (from off-campus phones).

Fire

If you are the first person to observe a fire in a campus building, do not try to put it out. Activate the building fire alarm through the nearest box and call 9-911 from campus phone or 911 from cell. Leave the building using the nearest evacuation route. Buildings are to be reentered only after the appropriate officials have indicated that there is no longer an emergency. Turning in a false alarm or tampering with alarm equipment, in addition to being a state violation, is interpreted as endangering the lives of others and may result in suspension from the college and/or civil court action.

Health

Call 9-911 (from on-campus phones) or 911 (from off-campus phones). See Health Services.

Tornado Information

Tornado watches and warnings are issued by the National Weather Service when the possibility of a tornado exists. Watches are generally used for wide areas exposed to a rapidly developing threat. The time period covered will normally be several hours. Not every watch will result in severe thunderstorms or a tornado, but one may result in some part of the watch area. During a tornado watch, you should be aware of changing weather conditions and should be prepared to move to a safe place. Tornado warnings are issued for much smaller areas and for shorter periods of time than watches. When a warning is issued, seek shelter or move to a safe area immediately.

If you are indoors....

- A. Move immediately from your classroom, work area, or residence room to an interior place of greater safety, closing doors as you leave. Seek shelter in areas designated in all buildings or the lowest level of the building.
- B. In multi-story buildings or residence halls, move to the basement or interior hallway on lower floors. Upper stories of buildings are unsafe. Close draperies and move away from exterior windows or glass.
- C. In classrooms or work areas move to the basement, interior hallways, stairwells, or other areas which are directly supported and are free from exterior windows and glass.
- D. Stay close to the floor and cover your head with a jacket, blanket, pillow, etc. and shield yourself from flying debris by staying under heavy furniture.
- E. If time permits and you are able to move to a shelter, take a flashlight and a battery powered transistor radio to supply you with accurate information.

Avoid: a) top floors of buildings, b) elevators (power may fail), c) food service areas and d) auditoriums, gymnasiums or other places with wide, free span roofs.

If you are outdoors....

- A. Seek indoor shelter if possible (Parked motor vehicles are unsafe.)
- B. If you cannot get indoors, lie flat in a ditch or low spot.
- C. If you are on flat ground and caught in the path of a tornado, always move at right angles from the path of the storm.

Remain in a place of shelter until you hear the clear signal or until you are sure the danger has passed. For more information on tornado safety contact the Region 23 Emergency Management Agency at (308) 432-2251.

Severe Weather Cancellation

Please check the [Chadron State College](#) website for news regarding weather delays and cancellations. Students will receive emails for any campus closure and they may receive text messages from the campus emergency alert system. To receive text messages, students should do the following:

Sign into MyCSC

Click on the 'Profile' tab

On the left hand side click on 'Update Phone Number'

The number next to 'Cell' will be the number any alerts are sent to.

You can also tune into one of the following stations for information in the event of severe weather:

KCSR - AM 610, Chadron, NE

KQSK - FM 97.5, Chadron, NE

Campus Food Service

Chadron State College is proud to contract with Aladdin for campus food service and catering.

All students living in the residence halls are required to participate in the food service program by purchasing a meal plan.

Café – Hours:

Monday – Friday	Breakfast	7:00 a.m. – 9:30 a.m.
Monday – Friday	Lunch	10:30 a.m. – 1:30 p.m.
Monday – Thursday	Dinner	4:30 p.m. – 7:00 p.m.
Friday	Dinner	4:30 p.m. – 6:00 p.m.
Saturday		CLOSED
Sunday	Brunch	11:00 a.m. – 1:30 p.m.
Sunday	Lunch	1:30 p.m. – 3:00 p.m.
Sunday	Dinner	3:00 p.m. – 7:00 p.m.

The Café is the primary dining location on campus located in the Student Center. Students living off-campus, staff, faculty, and community members are welcome to enjoy the Café or Eagle Market by using cash or card, or by purchasing a meal plan through the Housing Office in Crites 102. Café hours are subject to change.

Eagle Market – Hours: 8 a.m. to 8 p.m. Monday – Saturday

The Eagle Market offers a variety of quick food options in a comfortable, relaxed atmosphere for meeting friends and peers. The Market also boasts a barista-style Starbucks! Eagle Market hours are subject to change.

Eagle To-Go – Hours: 8 p.m. to Midnight Every Day

Located in High Rise lobby area, offering grab and go sandwiches, salads, wraps, and other pre-packaged options. To-Go hours are subject to change.

Meal Plans

150 Meal Block Plan: Access to any dining location for 150 meals eaten any time in the semester and \$200 Eagle Bucks per semester. This meal plan averages nine meals per week.

200 Meal Block Plan: Access to any dining location for 200 meals eaten any time in the semester and \$200 Eagle Bucks per semester. This meal plan averages 12 meals per week.

280 Meal Block Plan: Access to any dining location for 280 meals eaten any time in the semester and \$200 Eagle Bucks per semester. This meal plan averages 17 meals per week.

80 Meal Block Plan: Access to any dining location for 80 meals eaten any time in the semester and \$50 Eagle Bucks per semester. Available to off-campus students only. This meal plan averages five meals per week.

Eagle Bucks

Additional EagleBucks may be purchased by contacting the Business Office. Additional meals may be purchased at a pro-rated cost by contacting the Housing Office. Students may decrease their meal plan within the **first two weeks** of each semester or increase throughout the semester at a pro-rated cost.

Meals To-Go

If an individual's academic, co-curricular, or work commitments conflict with meal hours, they may arrange for a meal to go in place of a meal(s) the individual cannot attend at the Café. Please contact the Food Service Manager at (308) 432-6734 or cscdiningservices@csc.edu to make arrangements.

Special Diets

The College and Aladdin understand the need for a variety of nutritious food options. The Café offers a full salad and deli bar during lunch and dinner. Nutritional information is posted for each item served.

Students prescribed a restricted or special diet by a medical provider are encouraged to contact the Food Service Manager to discuss specific needs. Meal plan exemptions must be requested through CSC Disability Services and require medical documentation.

Conduct In Food Service Areas

Students must present and/or scan their EagleCard to gain access to the Café. All meal plans are non-transferable, a student may not use another student's EagleCard to utilize their meal plan. Students may use up to three meals or meal transfers per designated meal period (designated windows for breakfast, lunch, dinner, and snack). Individuals with a meal plan may utilize EagleBucks to purchase a meal, snacks, or drinks for friends and guests.

Acts including, but not limited to, throwing of food or destruction of property are prohibited. Individuals entering food service areas must wear shoes and a shirt. Personal beverage and food containers are prohibited within the Café. Individuals should adhere to designated entrances and exits. Misconduct or theft in any food service areas may be subject to disciplinary actions by the College or may be referred to law enforcement as appropriate. All signage and advertising must be approved by the Student Center Building Manager.

Patrons may leave the Café with pre-arranged to-go meals. Individuals dining within the Café may leave with up to two cookies, one piece of fruit, and one ice cream cone or bowl.

Food Committee

The Food Committee consists of faculty, staff, and students and meets as needed during the academic year. The meetings include discussions of menu preferences, planning special events, as well as general discussion and feedback. Students are encouraged to provide input to an Associate Director of Residence Life for those meetings; the goal is to make the food service the best it can be.

Health Services

Phone: (308) 432-6232

Crites Hall 344

The mission CSC Health Services is to:

Empower students to reach their educational goals by promoting the overall health of the students and campus to remove any health-related barriers.

Provide accessible, student-centered, cost effective avenues for illness treatment that are caring and confidential.

Prepare students to be their own health advocates and informed consumers of appropriate health care services.

Educate students about prevention and risk reduction to promote life-long healthy choices.

A Nurse is available on campus to treat minor illnesses and injuries, to dispense over-the-counter medications and to assist with the CSC clinic. The nurse is available Monday through Friday from 8am to Noon.

The CSC clinic is held at Chadron Community Hospital (825 Centennial Drive in Chadron, NE) weekdays during the fall and spring semesters. Appointments are necessary and can be made through the Health Services Office at 432-6232 or 432-6022. Office visits and CSC Clinic visits are free of charge but students will be responsible for any charges incurred with lab work, x-rays, prescribed medications and/or vaccinations needed. For more information about services offered, please access the website listed above.

Other local resources:

The Chadron Medical Clinic is located at Chadron Community Hospital (825 Centennial Drive, (308) 432-4441) and is open Monday through Friday 8:30 am to 5:00 pm. Costs are not covered by CSC Health Services.

Chadron Community Hospital and Health Services provides 24 hour a day emergency care (825 Centennial Drive, (308) 432-5586). Costs are not covered by CSC Health Services.

Western Community Health Services (300 Shelton Street, (308) 432-8979) provides reproductive health services (STD testing and pregnancy prevention). WCHR also provides immunization clinics, WIC, HIV testing and counseling, and other public services. Costs are not covered by CSC Health Services.

For information regarding on-campus mental health resources, see Counseling Services on page 9.

EagleCard – Identification Card

Phone: (308) 432-6380

Student Center EagleCard Office

One student identification card (EagleCard) is issued to each student upon registration for classes. EagleCards are available at the [EagleCard Office](#) in the Student Center and are intended for use during a student's entire college career. In the event of a lost, broken, or stolen EagleCard, a duplicate may be issued for a \$15 replacement fee which must be paid at the EagleCard Office.

The EagleCard system at Chadron State College strives to make life on campus safe and convenient for students. The EagleCard will be required to access residence halls, food service, printing, the NPAC, designated campus activities, and library checkouts. Students may not scan, present, or otherwise use another student's EagleCard for any reason.

For additional information, please refer to www.csc.edu/eaglecard/index.csc

International Students

Crites Hall, Room 218

(308) 432-6376

International Students are admitted through the Chadron State International Office. Student support for international students is available to help ensure academic success and a helpful transition to Chadron, Nebraska. It is understood that although studying in America is a very exciting prospect, navigating your way through daily issues in a new culture can be a challenge. Guidance in areas such as visa status, financial requirements, housing, employment opportunities, course selection and other issues is provided through the Chadron State International Office. The Chadron State International Office also is there to provide a familiar face or friendly conversation. The office hours are from 7:30 a.m. through 4:30 p.m. Monday through Friday except official holidays.

International Tuition Scholarship

The CSC International Tuition Scholarship is an on-campus undergraduate tuition award in an amount of up to \$2,500 per semester. The award has a limit of 8 consecutive semesters provided awardees maintain eligibility criteria. An international student that receives this award will be required to:

Maintain a cumulative grade point average (GPA) of 3.0 or better

Live in residence halls

Meet all other CSC residency requirements for housing

This award is for on-campus international students seeking an undergraduate degree from Chadron State College and is not available to those seeking their master's degree. Summer sessions are not eligible for this tuition award.

Learning Lab

Phone: (308) 432-6382

Library Learning Commons

King Library

The Learning Lab is part of an ongoing commitment to the quality of student academic success at Chadron State College. Its mission is to help build a foundation for all students through a variety of services that promote academic, social and personal development to enhance the overall educational experience. The Learning Lab programs are provided by the college at no additional cost to all CSC students. For further information about the Learning Center, please access the [website](#).

Peer Tutoring

Chadron State College's nationally-certified Peer Tutor program is designed to enrich a student's academic and personal experience at CSC and is a proven and highly-effective way of improving student success. Students are highly encouraged to use the program early to gain the greatest benefit. Students can receive tutoring services on a walk-in basis or by scheduling an appointment. Assistance in several academic subjects is available.

Supplemental Instruction

Supplemental Instruction (SI) is a series of weekly review sessions for students taking historically challenging courses. SI is provided for all students who want to improve their understanding of course material and improve their grades and provides an opportunity to work together with people in your class to compare notes, discuss important concepts, develop strategies for studying the subject, and to test yourself before your professor does. Each session is guided by an SI leader who has previously taken the course.

Writing Services

Writing Services are available to all students at various stages of the writing process. In a writing session, tutors encourage students to discuss ways to improve their writing.

Tutors help students clarify their thinking and develop their ideas. Tutors also help students find strategies for improving organization, sentence structure, grammar and punctuation.

Library Learning Commons

King Library

Phone: (308) 432-6271

Hours of Service

Monday – Thursday	7:00 am – 10:00 pm
Friday	7:00 am – 4:30 pm
Sunday	1:00 pm – 9:00 pm

The King Library Learning Commons provides students and faculty with access to a wide variety of information resources. The Library promotes and enhances student learning by providing information in all subject disciplines and providing a place conducive to studying, collaborating, and recreational reading.

The Library Learning Commons print collection supplements CSC’s curricula and general knowledge needs with collections including non-fiction, fiction, periodicals, law, music scores, music CDs, textbooks, juvenile, and curriculum. To support current interests, the library subscribes to two leased collections; the adult rotating collection and the Young Adult rotating collection. The library also provides access to numerous eBooks and scholarly journals which can be accessed both on and off campus. If the Library does not have the materials that you require, it can usually get them through interlibrary loan. Also, extended and personalized reference service with a librarian is always available by appointment. The Library web pages provide access to self-driven library tutorials, Ask-a-Librarian, hours of operation, and other general library information.

On the main and lower levels of the Library Learning Commons are other services for students that truly make this a one stop shop. On the main level, the IT Help Desk, the Learning Center, Transitional Studies, and Career and Academic Planning Services are available for students and on the lower level, Project Strive/TRiO makes their home. Also for student use are 60+ computers, wireless access, printing/scanning, group study rooms (some with technology available) a student lounge (with technology), and a media lab.

Lost and Found

Please see the Human Resources Office, Sparks 122, regarding lost and found items.

Personal Emergencies

In the event a personal emergency (such as illness, accident/hospitalization, death of an immediate family member, family problem) requires your absence from campus, you should contact each of your instructors as soon as possible. If this is not possible, you may call upon the office of the Vice President of Enrollment Management, Marketing, and Student Services at (308) 432-6231 for assistance. If the emergency should cause an extended absence, it may be possible to make arrangements with your instructors to complete your coursework at a later date. If your absence has caused specific academic concerns for you, it is recommended that you request assistance from Disability Services in the Library Learning Commons, 201, or from your advisor.

Should your situation be such that you are no longer able to complete your courses for the current term, you can contact the [START](#) Office for details on requesting an Incomplete grade or withdrawing from the course.

Publications

[The Eagle Newspaper](#)

Phone: (308) 432-6303

Old Admin, Room 235

The Eagle has been the voice of Chadron State College since 1920. For the latest edition of The Eagle, please access the website listed above.

Records Office

Phone: (308) 432-6221

Crites Hall 107

The following services are available online from the Records Office:

Transcript Requests

Graduation Application

Transfer Credit Questions

Transcript Evaluation Questions

Change of Name

Change of Major

Academic Amnesty

Course Challenge

Grade Change

Permission to Audit Class

For further information about the Records Office, please access the website listed above.

[Safety and Security](#)

Phone: (308) 432-6037

Maintenance Building, Office 102

In case of emergencies, dial 9-911 (from on-campus phone) or 911 (from off-campus phone).

CSC Campus Security consists of a full-time Security Supervisor, a Campus Resource Officer (CRO is provided by the Chadron Police Department) and a number of student patrol officers who are responsible for reporting unusual or suspicious on-campus activity and are trained to respond to emergency situations. CSC Campus Security also provides a Safety Escort Program between the hours of 5 p.m. and 8 a.m. by calling 308-360-1887. Check our website for further information on this service.

The latest edition of the Chadron State College Security and Crime Prevention Policies and Statistics report can be located [here](#).

[Sexual Assault and Harassment Reporting](#)

If you believe yourself or someone else has been subjected to sexual assault, sexual harassment or sex-based discrimination on the Chadron State College campus, you may report the misconduct to Title IX Coordinator at 308-432-7020, 308-430-0980 or by emailing titleixcoordinator@csc.edu. If there is an immediate threat, contact 911 (or dial 9-911 on campus phones). Please refer to [Sexual Assault and Harassment Reporting Policy \(3020\)](#) for further details.

[START Office \(Advising, Enrollment, and Financial Aid Services\)](#)

Phone: (308) 432-6061

Crites Hall, 114

The START Office (Student Transition and Retention Team) is open Monday-Friday 7:30 a.m. to 4:30 p.m. and is your one-stop shop for Student Services. Located on the first floor of Crites Hall, the START Office is equipped to help you with a number of tasks, including:

Advisor Changes

Class Schedules

Credit Evaluation Requests
Enrollment Verification
Financial Aid: FAFSA and Scholarship Information
Major/Minor Changes
Name Changes

For policies pertaining to advising, enrollment, and/or financial aid visit the links provided above.

Student Academic Issues and Concerns (SAIC)

Phone: (308) 432-6482

Office: Old Admin, Room 232A

E-mail: studentconcerns@csc.edu

SAIC is available to provide support for students with the following issues: credit-hour overload requests, course substitutions, grade appeals, requests for incomplete grades, and course-related concerns.

Student Complaints and Appeals

Chadron State College's ultimate objective is to assist students in achieving their academic goals. In cases where the student might have concerns, complaints or a desire to appeal or file a grievance, procedures have been established to address these concerns, complaints, appeals and grievances. Please refer to the website linked above for further information and processes regarding Student Complaints and Appeals.

Student Employment (Human Resources)

Phone: (308) 432-6224

Sparks Hall, Room 122

Available part-time, hourly, paid positions for both work study and departmentally funded employment opportunities are posted [here](#).

Financial Aid awards work study to undergraduate and graduate students based on financial need and availability of funds. The work study program provides job opportunities for students to earn money to help offset educational expenses for the academic year. A variety of positions are available and include off-campus and community service based positions. A work study award does not guarantee employment at CSC. More information can be found [here](#).

Student Support Services (Project Strive/TRiO)

Phone: (308) 432-6069

Library Learning Commons, Room 112

Project Strive/TRiO is a federally-funded TRiO-Student Support Services (SSS) program which is funded by the U.S. Department of Education. Chadron State College was awarded a renewable grant to fund this program and assist its population of eligible students. Project Strive offers free services designed to motivate and support qualified college students. Those eligible for support services include first-generation, low income, and disabled students. This academic enrichment program is committed to helping college students persist to graduation through encouragement, support, and a wide range of activities.

Project Strive/TRiO Counselor

(308) 432-6242

Library Learning Commons, Room 112

Individual Alcohol and Drug Evaluations

Individual and Group Counseling

Veteran Services

Crites Hall, Second Floor

The Veteran/Military Resource Center is available to veterans/service members to meet a variety of needs. Staff is on hand to answer questions and provide assistance to those wishing to enroll for their education benefits or tuition assistance.

Relationships are in place with the VA and the County Veteran Service Office and counselors are available to meet with local veterans and answer questions regarding veteran benefits.

Information about veteran education benefits and military tuition assistance can be obtained through the Veteran/Military Resource Center. Please e-mail to set up an appointment with the Coordinator of Veteran Services at veteranservices@csc.edu.

III. Student Activities and Organizations

Athletics

Phone: (308) 432-6344

Chicoine Center

Chadron State College offers a well-rounded athletic program for the benefit of both the student body and the general public. Intercollegiate competition is available in football, cross country, basketball, wrestling and indoor and outdoor track and field for men. Women have the opportunity to participate in competitive volleyball, basketball, indoor and outdoor track and field, golf and softball. The CSC Eagles belong to the Rocky Mountain Athletic Conference and NCAA Division II.

For additional information and a list of athletic teams, coaches, rosters, and schedules, please access the website listed above.

Campus Activities Board

Phone: (308) 432-6057

Student Center

CAB is the Student Senate's activity programming board on campus. The students in this group promote involvement of CSC students by planning and providing cultural, educational, social activities and entertainment for CSC students. Some examples of the entertainment brought to campus by CAB include hypnotists, magicians, comedians, dances, movies, and novelty acts. The board is made up of representatives from many of the clubs on campus as well as non-club members. CAB meets weekly in the Scottsbluff Room of the Student Center.

Intramural Sports

Phone: (308) 432-6392

Nelson Physical Activity Center, Room 105

The Intramural Program provides students the opportunity to participate in various sporting activities in a fun but competitive atmosphere. It also gives students the opportunity to get more involved with their fellow students and friends! League sports include activities like football, basketball, racquetball, dodge ball, softball, volleyball and more. Please visit <http://www.csc.edu/hper/intramurals/index.csc> to review and register for available intramural sports activities.

Student Clubs and Organizations

Phone: (308) 432-6057

Student Center

Want to have fun, learn new things and meet new people? There are more than 40 student clubs and organizations at Chadron State College. Learn about all the existing clubs by attending the annual Club Fair during the fall semester. If you are interested in

forming a new club or organization, please contact the Student Activities Coordinator for additional information.

Student Senate

Phone: (308) 432-6386

Student Center

Student Senate is a representative organization of the student body at Chadron State College. Student Senate aims to provide a forum for the expression of student views and interests; to be the “voice” of the student body; to improve student cultural and social welfare; to ensure the continued existence of student’s rights, both in principle and in practice. Student Senate meets weekly in the Scottsbluff Room of the Student Center.

The Pit

Student Center

The Pit is an area where students can utilize recreational equipment in their free time. The Pit offers pool tables, ping pong tables, video games, board games/cards, and more! Its purpose is to provide a fun and laid back atmosphere for students to enjoy! The Pit is open daily from 10:00 a.m. – 10:00 p.m. during the academic year. Hours of operation are subject to change during academic breaks, holidays, and other circumstances at the discretion of the Student Activities Coordinator.

IV. Policies and Guidelines

For a full list of CSC policies visit [CSC Policy Home](#)

For a full list of Nebraska State College System (NSCS) Board of Trustees policies visit the [Policy Section](#) of the NSCS website.

Academic Policies (Selected)

Student Academic Issues and Concerns (SAIC) is available to provide support for students with Academic issues and policies. Students must contact SAIC as a first step.

Academic Good Standing, Probation & Suspension Policy

Please refer to the [Academic Good Standing, Probation & Suspension Policy](#) for further details

Satisfactory Academic Progress Policy

Students who receive federal financial aid are required to maintain “satisfactory academic progress.” Please refer to the [Satisfactory Academic Progress Policy](#) for further details.

Academic Honesty Policy

Please refer to the [Academic Honesty Policy](#) for further details.

Electronic and Recording Devices in Class Policy

Please refer to the [Electronic and Recording Devices in Class Policy](#) for further details.

First Year Inquiry (FYI) Academic Reprive Policy

For further questions and the form, please contact the Dean of Essential Studies and the School of Liberal Arts. Please refer to the [First Year Inquiry \(FYI\) Academic Reprive Policy](#) for further details.

Grade Appeals Policy

Please refer to the [Grade Appeals Policy](#) for further details.

Code of Conduct

Conduct and Discipline; Students (3100)

The Nebraska State College System Board of Trustees grants authority to the Presidents of the State Colleges to designate appropriate officers, establish representative college committees, render initial decisions and provide appeal procedures in regard to allegations of academic dishonesty, grade appeals, failure to pay a financial obligation, or academic performance, achievement, probation and suspension. All disciplinary sanctions imposed for misconduct identified in Board Policy 3100 are to be governed by terms of the policy and the due process requirements set forth in Policy 3200. Acceptance of this policy by the students is implied as a condition of his/her enrollment. Please refer to the [Conduct and Discipline; Students Policy \(3100\)](#) for further details.

Due Process – Students (3200)

Definition: Due Process

An established course for judicial proceedings or other governmental activities designed to safeguard the legal rights of the individual.—*American Heritage Dictionary*

Affording persons or organizations “due process” basically means to conduct legal proceedings with fairness in both content and procedure.

Due process is a key component to what a student’s rights are when dealing with the judicial affairs function of a higher education institution whether it be related to an academic or student conduct failure. These standards of due process layout what rights a student has when they are being processed through the campus judicial

system. Even though due process is a key piece of the judicial process, it is often not understood by the student that is alleged to have violated their contractual obligations to the college. Since these due process procedures are less than what is required by criminal courts, they are often misunderstood by the student. For student conduct cases, there is a process that allows the accused student to make their case before being sanctioned by the college. (Jason T. Fishner, "Due Process in the Realm of Higher Education: Considerations for Dealing with Students Rights" Educational Administration and Policy Studies 680, University at Albany, July 31, 2006. Pg. 5. <http://files.eric.ed.gov/fulltext/ED496221.pdf>)

Please refer to the [Due Process – Students Policy \(3200\)](#) for further details.

Right to Due Process

It is the policy of the Nebraska State College System Board of Trustees to grant procedural due process to students accused of misconduct under the terms of Board Policy 3100. Regarding allegations of academic dishonesty, grade appeals, failure to pay a financial obligation, or academic performance, achievement, probation and suspension each College will devise its own adjudication procedures. However, for allegations of misconduct identified in Policy 3100 that may result in disciplinary sanctions, due process procedures outlined in Board Policy 3200 will be followed.

General Policies

NSCS Anti-Harassment/Discrimination (Board Policy 5007)

Please refer to the [Anti-Harassment/Discrimination Policy \(5007\)](#) for further details.

CSC Campus Clean Air Policy

Please refer to the [Campus Clean Air Policy](#) for further details.

CSC Changes of Registration and Withdrawal Policy

Please refer to the [Changes of Registration and Withdrawal Policy](#) for further details.

NSCS Grievance Procedures – Students (3210)

Please refer to the [Grievance Procedures – Students \(3210\)](#) for further details.

CSC Open Flame Policy

Please refer to the [Open Flame Policy](#) for further details.

CSC Payment Policy

Please refer to the [Payment Policy](#) for further details.

NSCS Residency Classification

Out-of-state students interested in Nebraska residency status for tuition purposes must first meet minimum requirements as established by the state of Nebraska. Residency

applications are available in the Admissions Offices at Crites Hall. Residency applications filed after the end of the week one of classes will not be approved until the beginning of the following semester. Additional information can be found at [Board Policy 3050](#).

NSCS Sexual Assault and Harassment Reporting Policy (3020)

Title IX is the federal law prohibiting sex discrimination in educational institutions. It is from the Higher Education Act of 1965, amended in 1972 and 1987. Title IX forbids sex discrimination in all College student services and academic programs including, but not limited to admissions, financial aid, academic advising, housing, athletics, recreational services, college residential life programs, health services, counseling and psychological services, Records Office, classroom assignments, grading and discipline. For Title IX inquiries, please contact the Title IX Coordinator at (308) 432-7020, (308) 430-0980 or TitleIXCoordinator@csc.edu.

The Board of Trustees of the Nebraska State College System is committed to providing an environment in which all students who participate in College programs and activities can work together in an atmosphere free from unlawful discrimination, harassment, or violence. Sexual violence and sex harassment are prohibited by law and by Board policy and the Colleges will not tolerate sexual violence or sex harassment in any form, including, but not limited to, sexual assault; stalking; dating violence; domestic violence; acquaintance, date or stranger rape; non-consensual sexual intercourse; sexual cyber harassment or sexual bullying. The College will take appropriate action to prevent, correct, and discipline harassing or violent behavior that is found to violate Board policies and principles of equal opportunity and access.

This policy provides guidance for what students should do if they have been victims of sexual violence or sex harassment, and what the Colleges will do if such violence or harassment occurs. A student alleged to have committed sexual violence or sex harassment can be disciplined under the Code of Student Conduct and/or prosecuted under Nebraska criminal statutes. Additional Board Policies, Employee Handbooks and Collective Bargaining Agreements, also apply to employees alleged to have committed sexual violence or sex harassment.

The College has a responsibility to respond to reports of sexual violence or sex harassment and attend to the needs of the students who are involved. Reports of sexual violence and sex harassment are taken with the utmost seriousness, and the student will be promptly referred to the appropriate persons or resources for assistance. The Colleges are also responsible to ensure that the individual charged with committing such violence or harassment is treated fairly. Individuals are presumed innocent unless proven responsible, and will also be referred to appropriate services for assistance.

Please refer to [Sexual Assault and Harassment Reporting Policy \(3020\)](#) for further details.

CSC Weapons and Explosives Policy

Please refer to the [Weapons and Explosives Policy](#) for further details.

Residence Hall Policies/Guidelines

As a condition of living in CSC campus housing, all property and possessions contained in student rooms are subject to College searches and inspections for “health and safety” considerations as well as “institutional-purpose searches” which include upholding the enforcement of drug, alcohol, and weapons policies. As defined by the Housing Contract, each student consents to such room searches and inspections and agrees to unlock any safe, lock box, locked cabinet, or other locking mechanism or device for purposes of allowing College personnel to conduct such searches. Failure to unlock and provide access into a safe, lock box, locked cabinet, or other locking mechanism or device will be grounds for the container to be confiscated and removed from the College premises.

The College reserves the right to reassign students within and between residence halls and rooms as deemed necessary, and to immediately terminate the Residence Hall Contract by written notice if the student fails to comply with any of the terms and conditions of the contract or, if in the judgment of Student Affairs staff, continued residence would have a seriously negative effect on the student and/or fellow residents, or if a student does not show 'active academic participation' within the College community. A more detailed explanation of Housing procedures and guidelines are contained in the Residence Life Handbook.

Student Rights and Responsibilities

CSC Missing Student Notification Policy

Please refer to the [Missing Student Notification Policy](#) for further details.

Parking

Parking on campus is a privilege and requires online registration prior to picking up a sticker in the Business Office. Registration can be completed through a student’s MyCSC Dashboard, via a link located in “Messages”. Cooperation and compliance with the established rules and regulations will help ensure convenience for everyone.

NSCS Rights and Responsibilities, Students Policy (3250)

Freedom of Expression

Students have the right of expression in the classroom and the responsibility to learn from the course of study according to the standards of performance established by the faculty. Student behavior in a classroom should contribute to the learning process.

Instructional and Grading Procedures

The faculty determines the character of courses which includes content and instructional and grading procedures. Students have the right to be informed at the beginning of each course of the nature of the course, course expectation, evaluation standards, and the grading system. Within 10 days of earning an assignment grade within a course, a student has the right to receive upon request a clarification of an assignment grade earned from the instructor.

Each student has the right to a final course grade based upon an academic evaluation and upon a specified grading procedure. After final course grades have been issued, a student has the right to receive upon request a clarification of the final course grade earned. Prior to pursuing a Grade Appeal the student must communicate and discuss the clarification with the instructor. If concerns remain, the next step is with the Dean. Only after these steps may a Grade Appeal be considered. Please refer to [Grade Appeals Policy](#) for further details.

Faculty-Student Consultation

Faculty should be available on a regular basis for consultation with students. Students may ask for an evaluation of their performance during the progress of a course. If a student conveys information of a confidential nature to a member of the faculty, this confidence should be respected.

Student Evaluation of Instruction

Students can contribute significantly to the evaluation of instruction. The faculty has the obligation to solicit students' evaluations of their educational efforts and to make changes in accordance with their best judgment. To assist the faculty in the task of providing the best possible education, students should express their reactions and opinions about quality and relevancy of the instruction to the department or College involved. Each College should establish a standing procedure through which student evaluations can be expressed.

Please refer to the [Rights and Responsibilities, Students Policy \(3250\)](#) for further details.

Student Organizations; Conduct and Discipline (3300)

Please refer to the [Student Organizations; Conduct and Discipline Policy \(3300\)](#) for further details.

Student Records (3650)

Please refer to the [Student Records Policy \(3650\)](#) for further details.

V. Student Complaints Against Postsecondary Institutions

CSC encourages students to contact the college to try to resolve issues related to classroom situations or administrative actions. The faculty or staff member(s) with whom the student has a conflict should be contacted first, followed by the department or program chair or division head. It may be possible to resolve the concerns without the need for formal institutional action. If the student's complaint is not resolved through this action, he/she should contact the dean.

The following is taken directly from [Nebraska's Coordinating Commission for Postsecondary Education](#).

The Coordinating Commission for Postsecondary Education is responsible for responding to formal complaints against public, independent non-profit, and most proprietary institutions of higher education that offer degrees in Nebraska. While the Commission has limited authority over colleges and universities, and cannot offer legal advice or initiate civil court cases, Commission staff will review submitted complaints and work with student complainants and institutions. **Please note that the Commission cannot, by law, review complaints related to course grades, academic sanctions, or discipline/conduct matters.**

> If a student has a complaint regarding a private postsecondary career school that is overseen by the Nebraska Department of Education (NDE)-Private Postsecondary Career Schools, he/she should contact NDE at (402) 471-4825 or through this online [form](#).

> If a student believes that a college or university has violated state or federal law, he/she may wish to contact the Office of the Nebraska Attorney General (www.ago.ne.gov/consumer_protection):

Office of the Attorney General
2115 State Capitol
Lincoln, NE 68509

Phone: (402) 471-2682

Fax: (402) 471-3297

email: ago.consumer@nebraska.gov

Consumer Protection Division (toll-free): (800) 727-6432

Consumer Protection Division - En Espanol: (888) 850-7555

> If the student believes that an institution has acted in a discriminatory manner, he/she may wish to contact the Nebraska Equal Opportunity Commission (NEOC) (www.neoc.ne.gov) at (800) 642-6112 in Lincoln, (800) 382-7820 in Omaha, or (800) 830-8633 in Scottsbluff. The NEOC provides the following advice: Race discrimination in schools falls under Title VI of the Civil Rights Act of 1964. Sex discrimination and harassment falls under Title IX of the Education Amendments of 1972. Disability discrimination falls under Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act of 1990. None of these laws are within the jurisdiction of the Nebraska Equal Opportunity Commission. They are federal laws and are enforced by the U.S. Department of Education (www.ed.gov):

Office for Civil Rights

Kansas City Office

U.S. Department of Education

8930 Ward Parkway, Suite 2037

Phone: (816) 268-0550

> Furthermore, after filing a complaint with the Attorney General's Office, NEOC, or the Coordinating Commission for Postsecondary Education, the student may still hire a private attorney and adjudicate the complaint through the court system.

Within two years of the incident about which the student is complaining, he/she should contact the Coordinating Commission for Postsecondary Education using our complaint form. **Please note that the Commission cannot, by law, review complaints related to course grades, academic sanctions, or discipline/conduct matters.** Please follow the steps outlined below to submit a complaint:

STEP 1

If a student has concerns related to classroom situations or administrative actions, he/she should contact the faculty or staff member(s) with whom he/she has a conflict. It may be possible to resolve the concerns without the need for formal institutional action. If the student's complaint is not resolved through this action, he/she should contact the department or program chair or division head or dean. If the student's complaint is not resolved satisfactorily, or if the complaint cannot be resolved by contacting the faculty/staff member(s) or chair/dean, the student should proceed to STEP 2.

STEP 2

The student should file a complaint through his/her institution of higher education's established complaint process. Information on the process can usually be found in the institution's academic catalog, student handbook, or website. This might also be called a grievance process. If the student is unable to resolve the complaint in this manner, he/she should proceed to STEP 3.

STEP 3

The student must complete the Commission's Student Complaint Form. After receiving a complaint through our complaint form, Commission staff will review the submitted materials and contact the submitter for any required additional information or clarifications. The Commission will then send a copy of the complaint to the institution against which the complaint has been filed and ask for a response within three weeks. After receiving the college or university's response, Commission staff will determine whether the institution's student complaint process has been followed and exhausted and what additional steps or follow-up may be taken. The Commission will inform both parties involved in the complaint.

If the student has additional questions about the complaint process, or wants to clarify that the individual complaint is reviewable by the Commission, please feel free to contact the office at (402) 471-2847.

[CCPE Complaint Form](#)